

Chris Gibson

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Profile

Experienced in leading and innovating enterprise information technology organizations. Thrives when collaborating with talented, diverse teams of designers and engineers to solve complex problems while having fun making something great together. Interested in cutting-edge technologies.

Overview

Roles	- Program Manager	- Product Owner	- Agile Coach	- Founder
Solutions	- Product Roadmap Definition	- Technical Delivery / Release Management	- Coaching / Team Development	- Process Improvement and Roadblock Removal
	- Data Validation and Analysis	- Budgetary and Strategic planning		
Certifications	- Professional Scrum Master (PSM)	- AWS Certified Cloud Practitioner (CCP)		
	- Certified SAFe 5 Product Owner/Product Manager (POPM)			
Projects	Earshot (8.2021 - Present)			
	Product	Digital event platform connecting Hosts & Creators		
	Role	Co-Founder, Lead Platform Developer via Low-Code/No-Code		
	Value	79 Creators Onboarded, 950 Total Activities Shared, 514 Following		
Education	The Citadel, The Military College of South Carolina			
	Bachelor of Science, Business Administration			

Experience

Booz Allen Hamilton - Release Train Engineer

01.2024 - Present

- Product** Deliver Machine Learning (ML) capabilities to support use cases of 1750 team members
- Role**
- Establish a new organization of 50 Agile DevOps team members enabling ML capabilities
 - Define strategic roadmap and target timelines through feedback and collaboration with clients
 - Ensure aligned delivery of Product, Agile, Development, and Compliance team members
- Value**
- Establishing ML Capabilities to modernize key initiatives targeting 600k+ hours saved annually
 - Acting as primary point of contact for client providing updates on project milestones
 - Setting expectations for team culture and quality across 5 teams

Booz Allen Hamilton - Technical Product Owner

01.2022 - 01.2024

- Product** Delivered iterative cloud infrastructure & tooling enhancements to 1650 team member platform
- Role**
- Defined strategic roadmap and target timelines through feedback and collaboration with clients
 - Facilitated backlog prioritization for 20 DevOps Engineering team members
 - Supported facilitation of cross-team leadership alignment for project-wide implementations
- Value**
- Innovated largest software development project at Booz Allen, personnel and financially
 - Outlined Cost Savings Plans enabling \$173k estimated year over year resources savings
 - Proposed alternative technical direction overall improving resiliency & delivery speeds

Booz Allen Hamilton - Scrum Master

06.2020 - 01.2022

- Product** Delivered iterative cloud infrastructure & tooling enhancements to 1350 team member platform
- Role**
- Mentored teams through Agile practices (Scrum & SAFe) and product roadmapping
 - Facilitated platform-wide routines on dependency and change management
 - Interfaced with stakeholders to understand problems and aligned on product expectations
- Value**
- Refined, prioritized, and executed 4 product backlogs, scheduling capacity of 39 sprints
 - Delivered 31 releases to Infrastructure Tooling, CI/CD Pipelines, and Disaster Recovery
 - Supported planning and execution of cost optimizations saving \$300k yearly

Ally Financial - Scrum Master

12.2018 - 06.2020

- Product** Delivered iterative enhancements of the consumer digital sales storefront, ally.com
- Role**
- Established best practices with Engineering, Design, Analytics, SEO, and Accessibility
 - Modernized consumer Banking, Mortgage, and Authenticated Sales B2C Product Lines
 - Mentored teams through Agile practices (Scrum & Kanban) and planned talent distribution
- Value**
- Refined and planned 3 product backlogs, scheduled capacity of 42 sprints
 - Delivered 84 digital experience releases to customer
 - Conducted release management across 5 Agile teams and 2 Content Management Systems

Ally Financial - Information Security Analyst

06.2017 - 12.2018

- Product** Led identity access review campaigns across 580 applications in all lines of business
- Role**
- Ensured user access rights to all enterprise applications were accurate and followed policy
 - Executed campaign activities involving distributed sustain and development teams
 - Worked as Subject Matter Expert with application teams and Financial Controls partners
- Value**
- Ideated and automated 80K manual Access Reviews saving hundreds of hours per quarter
 - Coached 4 new team members to lead review activities
 - Established best practices in Scoping, Scheduling, Executing, and Quality Assurance